

Fortitude Training Academy (FTA)

Tour Code of Conduct

This Tour Code of Conduct applies to all players, parents/guardians, supporters, coaches, and any individuals participating in or associated with Fortitude Training Academy (FTA) tours, trips, tournaments, and travel events.

By joining an FTA tour, all participants agree to comply with the standards below while representing Fortitude Training Academy on and off the court.

1. General Behaviour

All tour participants must:

- Act respectfully toward coaches, staff, teammates, officials, accommodation staff, transport providers, and the public.
- Follow all instructions given by FTA staff at all times.
- Represent FTA positively in all locations, venues, and public spaces.
- Maintain appropriate language, attitude, and conduct throughout the tour.
- Comply with all local laws, venue rules, and tour schedules.

2. Player Responsibilities

Players are required to:

- Attend all scheduled activities, games, meetings, and training sessions.
- Be punctual and prepared at all times.
- Wear FTA uniform and attire as directed by staff.
- Remain in assigned rooms and areas unless given permission by FTA staff.
- Observe curfews and room checks.
- Respect teammates' property, privacy, and personal space.

3. Accommodation & Travel Conduct

Participants must:

- Treat accommodation facilities, transport, and equipment with care and respect.
- Keep rooms and common areas clean and tidy.
- Not tamper with hotel property, alarms, or safety equipment.
- Use transport responsibly and remain seated and respectful when traveling.

- Not leave tour groups without approval from FTA staff.

Any damage caused may result in financial responsibility for the individual or their guardian.

4. Health, Safety & Welfare

All participants must:

- Prioritise safety and wellbeing at all times.
- Inform staff immediately of illness, injury, or concerns.
- Follow all risk management, medical, and safety procedures.
- Look out for teammates and report unsafe behavior to staff.

5. Communication & Issue Resolution

- Should any issues, concerns, or complaints arise during the tour, they must be emailed directly to FTA staff on tour immediately.
- FTA will review and handle any issue or concern in the manner it deems appropriate.
- All outcomes and decisions will be communicated via email.
- Once an issue is raised, any further communication regarding that matter must be directed only to FTA staff.
- No participant, parent, guardian, or supporter may directly approach any player, staff member, or tour participant — including minors — regarding an issue, unless permission is granted by FTA staff or the relevant parent/guardian.
- This process is in place to ensure safety, professionalism, and appropriate management of all tour matters.

6. Prohibited Behaviour (Zero Tolerance)

The following will not be tolerated on tour:

- Verbal, physical, or emotional abuse.
- Bullying, harassment, intimidation, or discrimination.
- Fighting, threats, or aggressive behaviour.
- Possession or use of drugs, alcohol, vapes, or prohibited substances.
- Leaving accommodation or venues without permission.
- Damage to property, theft, or illegal activity.
- Inappropriate use of social media that damages FTA's reputation.

7. Parent & Supporter Expectations (Tours)

Parents and supporters on tour must:

- Support all players positively and respectfully.
- Follow FTA schedules, rules, and staff directions.
- Refrain from coaching from the sidelines unless invited.
- Communicate respectfully with staff and officials.
- Avoid disruptive, aggressive, or inappropriate behaviour.

8. Disciplinary Action

Fortitude Training Academy reserves the right to:

- Issue warnings.
- Restrict activities or playing time.
- Suspend participation.
- Remove individuals from activities or venues.
- Send participants home at their own expense with no refund.
- Permanently ban individuals from future FTA programs.

Failure to comply with FTA Terms and Conditions, this Tour Code of Conduct, or any communicated changes may result in immediate disciplinary action. Any person (player, parent, guardian, or supporter) may be removed from the tour if FTA staff determine it necessary.

All decisions are made at the sole discretion of FTA and may be enforced immediately.

9. Acknowledgement

By participating in an FTA tour, you acknowledge that you have read, understood, and agree to comply with this Tour Code of Conduct. Failure to do so may result in disciplinary action without refund.